

Privacy Policy

(December 2019)

Your privacy is important to us. This policy explains what types of personal information will be gathered when you register online, when you contact us or when you provide to us any piece of personal data, directly or inside an electronic form. Personal data means information or pieces of information that could allow us to identify you.

In case you have been agreeing with other Privacy Policies issued by us, they will apply additional to the present one, except the clauses/provisions that are contradictory, in which case the present one shall prevail over the previous ones.

Information Collected

We collect the following personal data: your full legal and when applicable preferred name, year of birth, gender, postal address, including country of residence, contact information, including phone number and email address, emergency contact information, previous retreat with Mooji information, spoken language information and any other information you provide voluntarily to us.

Although we do not intend to particularly record (collect) your image and/or voice, once at the Event venue and/or at Monte Sahaja, if the case arises, we might collect your image and/or voice, either as audio, audio-video, video and/or photographic recording.

We collect personal data in order to provide you with certain services related to:

- your application and processing your application for an event organized by us and/or for visiting or staying in Monte Sahaja,
- the sharing of Mooji's teachings and pointings with the public, via broadcast, audio, video and audio-video recordings of the gatherings with Mooji or photos;
- the good administration of your staying at the event venue and/or at Monte Sahaja Ashram;
- your participation on the various activities at the event venue and/or in Monte Sahaja Ashram;
- to provide you with Satsang Support,
- the security and health management during your staying at the event venue and/or in Monte Sahaja,
- the sharing/transferring (for example by means of an assignment/merger) services within the Organization and/or for integrating and re-organising them into new or existing entities, and
- the prevention of potential threats to our service.

We do not store any credit card details. However, our third-party partners through which platforms we process all your payments (if the case) may store such card details. For more information, please carefully read their Terms and Conditions and Privacy Policy.

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We may store this information manually or electronically.

How the information collected is used

The personal information you provide to us will only be used for the purposes stated above. Personal information will not be sold to third parties or provided to direct marketing companies or other such organisations. Personal information collected and/or processed by us is held in accordance with the provisions of EU General Data Protection Regulation 2016/679.

How we store information collected and for how long

Information which you provide to us is stored on our secure servers which are located in the European Union.

By submitting personal information, you agree to this transfer, storing and processing. We will take all steps reasonably possible to ensure that your data is treated securely. Please be aware that the personal data you may voluntarily submit to us via any of our official media channels may be shared within the Organization, strictly on a need to know basis.

The personal data you disclose to us except for data which is included in photography or in any audio/video/audio-video recordings, shall be processed, shared and stored for a period of 5 (five) years for the above-mentioned purposes. Personal data you submit for Satsang Support (including video and/or audio recordings) will be kept for a maximum period of 2 (two) years. The personal data disclosed that is included in photography or in any audio/video/audio-video recordings will be processed, stored or shared for an unlimited period of time and only for educational, informative or promotional purposes of sharing Mooji's teachings and pointings with the public, with the utmost respect and sensitivity.

Confidentiality Notice

All personal data disclosed to us shall be treated as confidential by all Organization's employees, assistants and helpers. We have implemented procedures and workflows so that we ensure that your personal data (including possible voluntarily provided personal data such as, but not limited to, correspondence, Skype calls, recordings of any kind, audio, video, photography, etc.) will be treated with utmost respect, taking into account the principle of using your personal data lawfully, fairly and ethically only by specific people for specific purposes where is relevant for their workflow, keeping it secure and at your disposal by request, and/or safely destroying/deleting it when it is not relevant/needed anymore for the purposes it was collected.

Rights you have concerning your personal data

The law gives you the right to access information held about you. It also gives you the right to object to processing of the data relating to you. You may also request rectification or erasure of your personal data and withdraw your consent to the processing of your personal data for one or more purposes, the right to portability of data, the right not to be subject to automatic decisions and the right to address your complains to a data protection supervising authority. However, in case you decide to withdraw your consent for one or more purposes herein listed, withdrawal which will make us unable to provide you with the service required and/or with any ongoing contractual and/or legal obligations that we may have

towards you and/or towards others, we reserve our right to reasonably refuse such withdrawal. For further information about such rights and how to exercise them, please write an email to dataprotection@mooji.org, providing your full legal name, the information you are requesting access to, the rights you would like to invoke and the reasons/concerns on which your request is based.

Contact and changes concerning this Privacy Policy

Any queries or concerns about this Privacy Policy can be sent to dataprotection@mooji.org. This Privacy Policy applies equally for the personal data collected by any and all of the following organisations (herein collectively referred to as “Organization”): Mooji Foundation Ltd., Mooji Media Ltd., Associação Mooji Sangha and Jai Sahaja – Alojamento e Comercio de Productos Basicos, LDA.

Any changes to this Privacy Policy shall be posted on www.mooji.org and where appropriate you will be notified by email.